

# CTMA SPECIFICATIONS FOR CONCRETE TILES

## *MAINTENANCE & TROUBLESHOOTING*

Issue	Product Recommendation	Notes
Routine Cleaning	Use a neutral cleaner (pH 7.0) for routine cleaning of concrete tile. Follow product label directions for best results.	Sweep or vacuum floor frequently to remove dirt and loose soil. Promptly wipe up any spills to minimize risk of staining. Place protective felt pads on legs of moveable furniture. For routine cleaning minimize the amount of solution used on floor, damp mop and dry promptly for best results.
Periodic Heavy Duty Cleaning	For areas that have been neglected or do not respond to routine maintenance and neutral cleaners, use of an alkaline cleaner (high pH) is recommended. A scrub brush will aid in this process, especially with textured surfaces.	Always sample a small section first.  Will remove wax-type floor finishes.
Grout Residue (cement grout)	Easiest clean-up is achieved by following grout manufacturer's recommendations and removing all residue from tile/stone surface before grout is allowed to cure. Grout haze remover (initial cure to 1 week after grouting).	
Grout Residue (epoxy grout)	Solvent-type stripper; paint, varnish, sealer remover (non-flammable)	Do not allow stripper to puddle or dwell on grout joints.
Efflorescence; hard-water (mineral) deposits	Contact product manufacturer	If efflorescence is under sealer/finish, sealer may need to be removed.
Removing old sealers, adhesive or mastic residue, ink or indelible markers	Solvent-type stripper; paint, varnish, sealer remover (non-flammable)	Some sealers or for multiple sealer coats, repeated processes may be required.
Removal of polishes, waxes or floor finishes; or heavy grease build-up on tile and grout	Alkaline - ammoniated-type cleaners	Repeat process may be necessary for heavy build-up.
Removal of deep-set stains	Solvent-type stripper; paint, varnish, sealer remover or poultice	Apply stripper or poultice paste to stained area. Repeat process if necessary.
Removal of rust, metallic stains or pencil marks	Contact product manufacturer	

**Important Notes:**

- (1) Always read product directions thoroughly before using product.
- (2) Always do a small test area to ensure desired results.
- (3) Call product manufacturer when in doubt. Most product manufacturers have available technical assistance with 1-800 #'s.